



1-877-637-9673

Customer Service Hours

Monday-Friday 9:00am - 5:00pm CST

Email: service@medievalcollectables.com

Return Merchandise Form RMA# _____

Please complete this form so we may expedite your return or exchange. Include this form with the merchandise you are returning and send it to: 401 N Richland Creek Drive, Princeton, IN 47670

Name: _____ Invoice Number: _____ Date: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone Number: _____ Email: _____

Table with 5 columns: Item Number, Quantity, Product Description, Reason for Return/Comments, Return Code (see below)

Return Codes:

- [A] Item doesn't suit me [B] Item is different than expected [C] Item doesn't fit properly [D] Ordered incorrect item [E] Received incorrect item [F] Item is damaged/defective [G] Arrived late [H] Returning a gift

- I would like to return these items for a refund. I am aware there is a 15% restocking fee on returns.
I would like to exchange these items for the items below - or - opt for Store Credit (no restocking fee).
Exchanging (enter items below) Store Credit (never expires)

Table with 5 columns: Item Number, Quantity, Product Description, Size and/or Color, Need by Date

Would you like a customer service specialist to contact you regarding your return/exchange? Yes No

What type of shipping do you require on your exchange: UPS Ground UPS 3 Day UPS 2 Day UPS Next Day

Please circle your desired method of payment for any balance due (due to more expensive items and shipping):

Credit Card

PayPal

Money Order

Credit Card: _____ Exp Date: ____ / ____ CVV: _____

PayPal Email Address: _____

Money Order: Please email or call ahead to get a total. Sorry, we do not accept personal checks.

Return Tips:

- ~ Make sure the merchandise you are returning is in it's original quality and is packaged/sealed with care. Items that appear to be dirty or used cannot be accepted back.
~ Send your package back insured in the event the shipping company loses or damages your package.
~ To see our full return policy, please visit http://www.medievalarchery.com/t-returns.aspx.
~ Any and all refunds will be processed back the original way payment was received. Gift returns can be exchanged or given store credit only.